

Tyco International - EMEA Technical Services Technical Training and Development



Tyco EMEA Technical Services offer a comprehensive range of technical training courses to cover a range of industry leading products supplied and manufactured by Tyco. These include:

- Intruder—DSC •
- EAS—Sensormatic •
- RFID—Sensormatic •
- CCTV—American Dynamics •
- Access Control—Software House & Kantech •

We run various courses across the whole EMEA region in a number of languages including:

English, Spanish, German, French and Italian

Our service includes:

- Formal Technical Training •
- User Training – scheduled and on-demand •
 - Field based training •
- Certification programs for EAS, Sensor Rail 3, Archive Manager/Policy Manager, C-CURE® 800 and 9000, EMC Legato) •
- Management of the C-CURE® Engineer ID Card program •
- Within Tyco EMEA we have the following Training Facilities •
 - The Netherlands - Echt, •
 - France - Lyon and Paris, •
 - Spain - Barcelona, •
 - Italy - Milan, •
 - UK - Manchester and Heathrow •

The current Training Schedule, course descriptions and other useful information can be found on our web site:

<http://www.tycoemea.com/English/trainingsecurity.asp>

To register for a course, or for more information, please e-mail us at:
TFSEMEA.Training@tycoint.com

Notes

We work with our manufacturing representatives as well as our extensive dealer/distributor network, to ensure our courses meet your business needs. If it doesn't, please tell us.

The training schedule is continually reviewed and re-published quarterly, often including advance notice of future courses, sometimes up to a year in advance. Due to operational requirements and/or business needs we occasionally add to our schedule or have to make late changes. We will always try to give good notice and where possible consult with stakeholders to ensure least inconvenience.

If you are a Tyco company or an approved Tyco EMEA approved dealer/distributor then the technical training is currently FREE of charge when held at one of our locations. All you have to do is ensure that delegates meet the pre-requisites found in the course descriptions and attend as arranged. All courses usually run 9am to 5pm.

Field based technical training and all user training is usually chargeable; please contact your Tyco Regional Manager for details.

IMPORTANT

A charge per delegate will be made under the following circumstances:

- 1. Failing to attend.***
- 2. Delegate cancellation at less than two weeks notice of start date.***
- 3. Delegate fails to meet pre-requisites.***

We DO allow delegate substitution providing we are informed before course start date and new delegate meets course pre-requisites'

Meet the training Team:

ADMINISTRATORS & Pre-Sales Support

	Name	Languages spoken
	Idorette De Roeper - Supervisor Pre-Sales Support and Administration for Support and Training	Dutch, German, English
	Jeanne Uwera - Pre-Sales Support and Administrator for Support and Training	French, Dutch, English
	Stella De Melo Rossi - Pre-Sales Support and Administrator for Support and Training	Italian, Portuguese, Spanish, English

TECHNICAL TRAINERS

Photo	Name	Course Types	Languages spoken
	Dave Walton Manager	EAS, RFID, CCTV	English
	Olaf Gutjahr Supervisor & Developer	Access, CCTV	German, English
	Carlos Giraut Supervisor & Developer	Access, CCTV, Intruder	Spanish, English
	Laurent Melart Team Leader - France	EAS, RFID, CCTV	French, English
	David De Freitas	Access, CCTV	French, English
	Tarek Douhi	Access, Intruder	French, Arabic, English
	Mike Hayes	Access, CCTV	English
	Harjinder Flora	Access, CCTV	English, Hindi
	Kara Newman	Access, CCTV	English
	Michael Tueckmantel	Access, EAS, RFID	German, English
	Massimo Lamonaca	Access, CCTV	Italian, English